



THE COMPLICATIONS CONSULTANT

The Complications Consultant - Terms of business

1. As a member via Insync you are entitled to 8 separate case calls per year, there will be no restriction on the number of required calls for each case, within reason. After this, each case call contact will be charged at £5 per call. A link for payment will be sent before the consultation starts to facilitate this. By joining the Complications Consultant you are accepting all terms of business with no exception.
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3. Our service is for the purpose of advice and support only. How this advice is used is down to the original practicing injector. All liability will start and end with them. Notes of each client case will be made by the Complications Consultant and stored securely in compliance with privacy and data handling law.
4. After entering contract with the Complications Consultant, there will be a 7 day cooling off period. Thereafter any cancellation will be charged on a pro Rata basis. If we feel the service resources have been exploited by the policy holder, we reserve the right to charge the annual subscription in full.
5. Notes of each client case will be made by the Complications Consultant and stored securely in compliance with privacy and data handling law.
6. All calls will be recorded and all photos and information sent in relation to a client case, will be stored securely also.
7. Quarterly news letter will be composed on recently published case studies and Aesthetics Medicine Journals. They are not the opinion or direct research of the Complications Consultant and no claim can be brought forward as a result of their information.
8. It is the responsibility of the delegate to ensure that the use of the Complications Consultant is in compliance with their own indemnity insurance and competency.
9. It is the responsibility of the delegate to ensure that any management of a complication by themselves, is within their own ability and competency and where necessary they must refer to an appropriate clinician, if it is not.
10. All reported complications, must be done so in their entirety, no information can be withheld at any point, client safety should be of the highest regard always!
11. Agreeing to use the Complications Consultant is also allowing the transfer of data and information to other medical and health professionals should this be required
12. In the case of the Complications Consultant having to attend a complication in person, additional charges will apply. This will be assessed on a case by case basis but always made clear before the appointment
13. Full payment, for any use of the Complications Consultant is required before any advice will be given.
14. Where conducting dermal filler treatments, Members must ensure they have minimum 2 vials of hyaluronidase in their kit at all times.
15. When there is a query medical emergency ALWAYS call 999 FIRST, making the comfort and safety of your patient first priority.